

SMS Privacy Policy, Terms and Conditions

Penn State Undergraduate Education (UE) Student Orientation and Transition Programs (SOTP) Office

Penn State UE SOTP office uses SMS messages to communicate information regarding New Student Orientation (NSO), Link UP, Convocation, and Welcome Programs.

Call to Action

Students may Opt-In to SMS messaging via the Penn State application process Penn State application process via the MyPennState Portal at my.pennstate.edu and that information will be transferred to SOTP. By submitting this form, you agree to receive messages to communicate about New Student Orientation (NSO), Link UP, Convocation, and Welcome Programs from Penn State University. Message frequency may vary. Message and data rates may apply. You can opt-out at any time by replying STOP. For assistance, reply HELP for help or review our Privacy Policy https://undergrad.psu.edu/files/sms_policy.pdf and terms and Conditions

https://undergrad.psu.edu/files/sms_policy.pdf

Privacy Policy

Your use of the SMS messaging service is governed by the University's Privacy Policy, AD53. Penn State will not ask you for, nor should you provide, personally identifiable information, passwords, or any other confidential or sensitive information in SMS messages. Except as permitted by Penn State's Privacy Policy, Penn State does not share your mobile information with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Messaging Terms & Conditions

You agree to receive messages to communicate about New Student Orientation (NSO), Link UP, Convocation, and Welcome Programs from Penn State University. Message frequency may vary. Message and data rates may apply. For help, reply HELP. You can opt-out at any time by replying STOP.

Opt Out

TBD: Reply STOP to any text message to stop receiving text messages from Penn State SOTP Office.

Messaging Costs

Message and data rates may apply. When you opt in to receive SMS messages, you are responsible for any carrier fees such as data plan charges, text messaging charges, tolls, out-of-area roaming, and other charges. Messaging frequency per month varies based on your student status and associated actions.

Carriers

Note that SMS communications from Penn State may not be available through all mobile carriers. Penn State SOTP SMS communications are currently available through the following carriers: AT&T, Sprint/Nextel, Carolina West, ClearSky, Cellcom, Virgin Mobile, C Spire, Boost, Cincinnati Bell, T-Mobile, Interop U.S. Cellular, nTelos and MetroPCS. T-Mobile is not liable for delayed or undelivered messages.

Help

Email orientation@psu.edu or call (814) 865-4178.